



GRUPO GNOVIA

Professional glass restoration for hotels

CORPORATE BROCHURE 2026 · HOSPITALITY SECTOR

Flawless glass. Guests who notice.

We restore shower enclosures with limescale, hazy windows, scratched railings and rainbow-like stains — on site and without removal — scheduling the work around hotel occupancy.

14

hotel and tourism projects

12,073

m² of glass restored in
hospitality

4

beach destinations in Mexico

18+

years of experience in Mexico

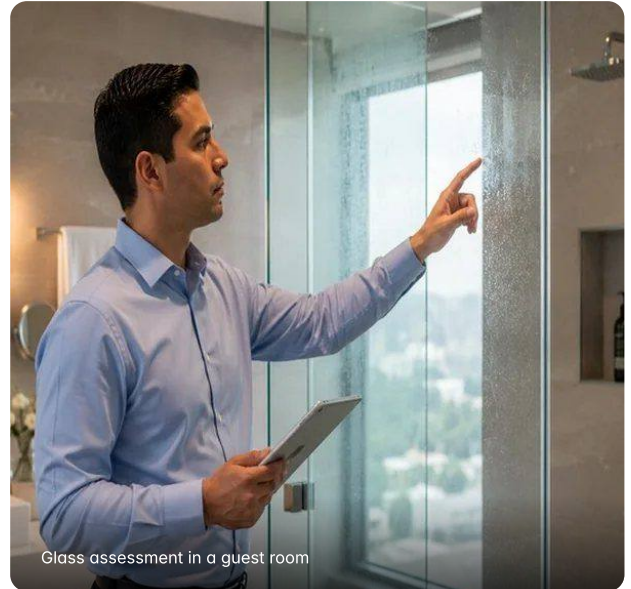
WHO WE ARE

Specialists in giving glass back the image your hotel promises

Grupo GNOVIA is a Mexican company specialized in **professional glass restoration**. With more than 18 years of experience, headquarters in Mexico City, nationwide coverage and a presence in Colombia since 2019, we serve hotels, resorts and branded residences in the country's leading destinations.

We work on **installed, intact** glass in guest rooms, bathrooms, lobbies, spas, pools, restaurants, terraces and façades. We distinguish dirt from mineral deposits and surface damage, so the hotel team can stop cleaning what actually needs to be restored.

**"We restore the glass. We recover its clarity.
We preserve the guest experience."**



Glass assessment in a guest room

WHO WE SUPPORT

General management and hotel managers

Protect the brand's visual standard and guest ratings.

Maintenance and engineering

Fix shower enclosures, windows and railings without replacing panels.

Housekeeping

Stop cleaning damage that conventional products cannot remove.

Operations and rooms division

Work room by room or by zone without affecting occupancy.

Procurement and chain corporate offices

A measurable per-m² alternative to volume replacements.

Developers and operators

Hand over and reopen properties with glass in opening-day condition.

THE CHALLENGE IN HOSPITALITY

Guests judge the condition of the glass in seconds

A shower enclosure with limescale, a hazy window or a scratched railing conveys neglect even when the area is clean. When deterioration has been there for months it becomes normal internally, but every new guest sees it for the first time.

01

Perceived cleanliness

Limescale and scratches read as a lack of cleaning or maintenance.

02

Guest experience

Reviews, photos and repeated reports about the same problem.

03

Replacement cost

Replacing enclosures and glass means purchasing, logistics, installation and rooms out of inventory.

04

Operational continuity

Removal interrupts operations and can damage finished surfaces.

THE GNOVIA ALTERNATIVE

Restore on site before replacing

We recover the clarity of installed glass and organize the work by room, zone and low-occupancy hours, delivering each space ready to operate again.

up to

70%

potential savings versus replacement

BENEFITS FOR THE HOTEL

Brand visual standard

Clear, uniform glass in the areas guests see most.

Phased scheduling

By room, floor or zone, during low-occupancy hours.

No removal

We work on the installed glass, protecting finishes and furniture.

Support for housekeeping

Removes stains that no longer respond to conventional cleaning.

Financial assessment

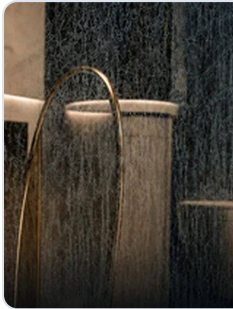
Per-m² quotation, comparable against volume replacements.

Sustainability

Less glass waste and transport; the existing material is preserved.

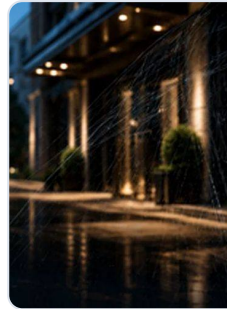
SERVICES

Damage we restore in hotel operations



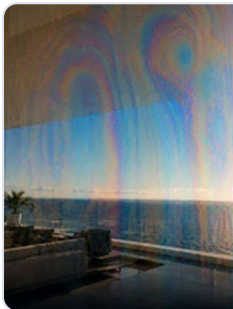
Limescale and water stains

Calcium, efflorescence and mineral deposits on bathroom enclosures, showers, mirrors, spa and pool areas. We recover transparency.



Scratched glass

Scratches from abrasive cleaning, furniture, luggage or daily use on enclosures, doors, railings and windows, including tempered glass.



Iridescence (rainbow-like stains)

Colored halos that are not dirt. We identify the cause before any replacement decision.

HOTEL AREAS WE SERVICE



Guest rooms and bathrooms

Shower enclosures, screens, mirrors and room windows.

Lobbies, entrances and façades

Doors, glass walls and display cases that make the first impression.

Spa, pool and wellness

Glass exposed to water, minerals and constant humidity.

Railings and terraces

Tempered glass on balconies, terraces and view areas.

Restaurants, bars and function rooms

High-traffic partitions, tabletops and decorative glass.

We do not service broken, cracked, fractured or structurally damaged glass. The depth of the damage determines the working time; on its own, it does not force a replacement.

HOW WE WORK WITH HOTEL OPERATIONS

Planned work that does not interrupt the guest experience

1

Diagnosis and scheduling

We identify glass type, damage and extent, and agree with the hotel on the sequence by room, floor or zone.

2

Protection of surroundings

We protect finishes, furniture, textiles and nearby surfaces before working.

3

Glass restoration

Technical work adapted to the damage — limescale, scratches, iridescence or other — with the glass in place.

4

Review and handover

We verify clarity and uniformity under real light and hand over the space ready to operate.

COORDINATION WITH THE HOTEL

- Scheduling by room, zone and low-occupancy hours.
- Phased work so that rooms are not kept off sale for long.
- Coordination with maintenance, housekeeping and security.
- Protection of finishes and handover of each space ready to operate.
- Service confirmed remotely; on-site visit for large volumes.

QUOTATION

Quotation basis	Per m ² , minimum 1 m ² per treated pane
Price factors	Damage type and depth, surface area, quantity, access, height, location and volume
Coverage	Nationwide; logistics and travel expenses depending on destination and volume
Initial information	Damage type, quantity or area, location and access. No photos are required at first contact
Previously damaged glass	If a panel cannot withstand the process, the service on it is not charged; this is explained before starting



HOSPITALITY EXPERIENCE IN FIGURES

Luxury hotels and resorts in Mexico's leading beach destinations

12,073

m² of glass restored

14

hotel and tourism projects

4

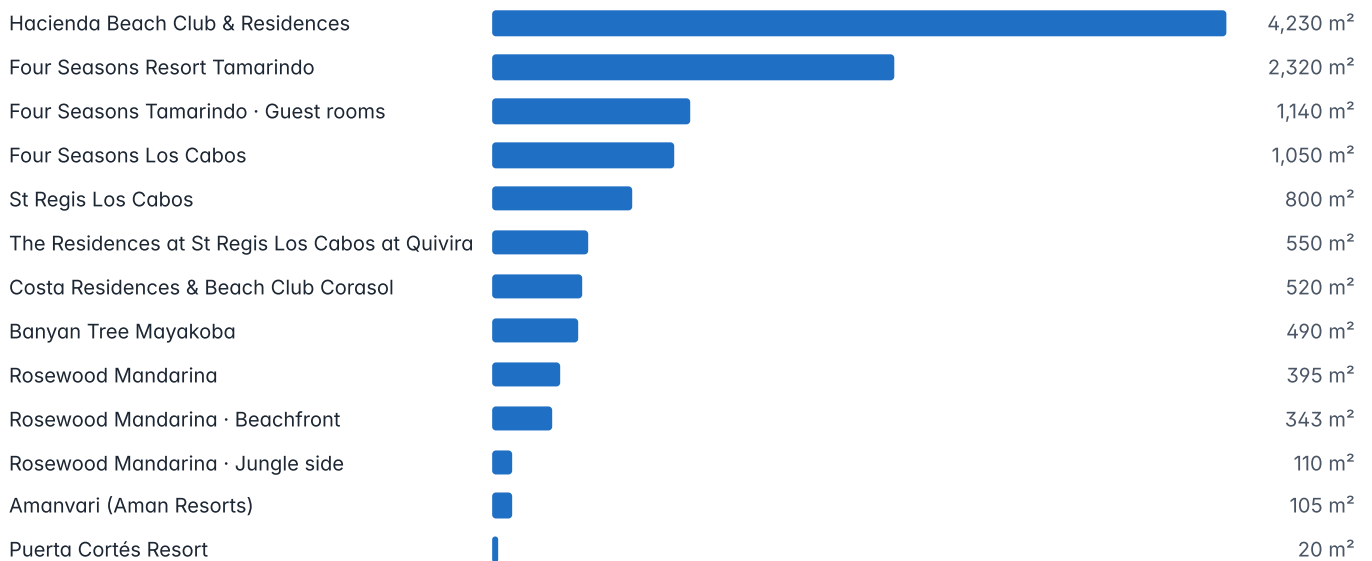
destinations: Los Cabos, Costa Alegre, Riviera Nayarit and Riviera Maya

2020–2026

documented hospitality experience

m² restored by property

Projects with a reported area



m² restored by destination

Total per destination



Projects by destination

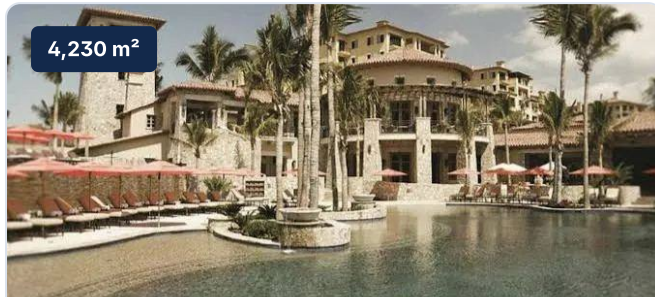
Number of projects



Source: projects published by Grupo GNOVIA on LinkedIn (October 2026). Includes branded hotels, resorts and tourism residences. Square meters include only projects with a reported area.

FEATURED HOTEL PROJECTS

Large-scale resorts and tourism residences



4,230 m²

Hacienda Beach Club & Residences

Los Cabos and La Paz, B.C.S. · May 2020 – Jul 2020

Restoration of 4,230 m² of tempered glass affected by scratches.

PROJECT FOR Hill International



2,320 m²

Four Seasons Resort Tamarindo

Costa Alegre, Jalisco · Sep 2025 – Nov 2025

Recovery of 2,320 m² of glass affected by scratches.

PROJECT FOR Four Seasons



1,140 m²

Four Seasons Tamarindo · Guest rooms

Costa Alegre, Jalisco · Feb 2023 – Aug 2023

Repair of 1,140 m² of glass affected by scratches on the façade.

PROJECT FOR Paralelo 19 / Franser



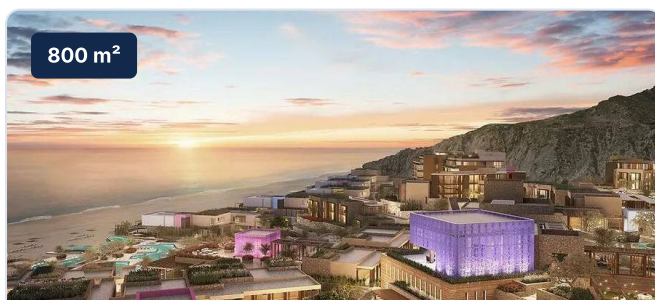
1,050 m²

Four Seasons Los Cabos

Los Cabos and La Paz, B.C.S. · Jul 2023 – May 2025

Repair of 1,050 m² of tempered glass affected by scratches on the façade.

PROJECT FOR Costa Palmas



800 m²

St Regis Los Cabos

Los Cabos and La Paz, B.C.S. · Sep 2026 – in progress

Repair of 800 m² of glass affected by scratches.

PROJECT FOR CLK / Pueblo Bonito



550 m²

The Residences at St Regis Los Cabos at Quivira

Los Cabos and La Paz, B.C.S. · Sep 2026 – in progress

Restoration of 550 m² of glass affected by scratches.

PROJECT FOR CLK / Pueblo Bonito

FEATURED HOTEL PROJECTS

Experience with luxury hospitality brands



520 m²

Costa Residences & Beach Club Corasol

Riviera Maya, Q. Roo · Oct 2023 – Dec 2023

Restoration of 520 m² of tempered glass affected by scratches.

PROJECT FOR Origina



490 m²

Banyan Tree Mayakoba

Riviera Maya, Q. Roo · Sep 2025 – Oct 2025

Repair of 490 m² of glass affected by hard-water scale.

PROJECT FOR RLH Properties



395 m²

Rosewood Mandarinina

Riviera Nayarit · Jun 2023

Restoration of 395 m² of tempered glass affected by scratches.

PROJECT FOR Ventalum



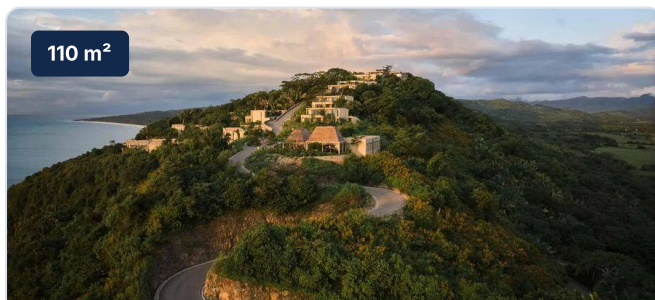
343 m²

Rosewood Mandarinina · Beachfront

Riviera Nayarit · Jan 2025 – Feb 2025

Recovery of 343 m² of tempered glass affected by scratches.

PROJECT FOR Ventalia



110 m²

Rosewood Mandarinina · Jungle side

Riviera Nayarit · Feb 2025 – Mar 2025

Restoration of 110 m² of tempered glass affected by scratches.

PROJECT FOR Adippsa



105 m²

Amanvari (Aman Resorts)

Los Cabos and La Paz, B.C.S. · May 2026 – Jun 2026

Repair of 105 m² of glass affected by scratches on the façade.

PROJECT FOR Costa Palmas

FULL LIST · HOSPITALITY AND TOURISM

14 documented hotel projects · 12,073 m²

Project	Location	Project for	Damage type	m ²	Year
St Regis Los Cabos	Cabo San Lucas, Baja California Sur	CLK / Pueblo Bonito	Scratches	800	2026
The Residences at St Regis Los Cabos at Quivira	Cabo San Lucas, Baja California Sur	CLK / Pueblo Bonito	Scratches	550	2026
Amanvari (Aman Resorts)	La Ribera, East Cape, Baja California Sur	Costa Palmas	Scratches	105	2026
Four Seasons Resort Tamarindo	Barra de Navidad, Jalisco, Mexico	Four Seasons	Scratches	2,320	2025
Four Seasons Los Cabos	Baja California Sur, Mexico	Costa Palmas	Scratches	1,050	2025
Banyan Tree Mayakoba	Playa del Carmen, Quintana Roo, Mexico	RLH Properties	Hard-water scale	490	2025
Rosewood Mandarin · Beachfront	Monteón, Nayarit, Mexico	Ventalia	Scratches	343	2025
Rosewood Mandarin · Jungle side	Monteón, Nayarit, Mexico	Adippsa	Scratches	110	2025
Puerta Cortés Resort	La Paz, Baja California Sur, Mexico	—	Scratches	20	2024
Four Seasons Tamarindo · Guest rooms	La Manzanilla, Jalisco	Paralelo 19 / Franser	Scratches	1,140	2023
Costa Residences & Beach Club Corasol	Playa del Carmen	Origina	Scratches	520	2023
Rosewood Mandarin	Riviera Nayarit, Mexico	Ventalum	Scratches	395	2023
Hacienda Beach Club & Residences	Cabo San Lucas, B.C.S., Mexico	Hill International	Scratches	4,230	2020
Montage Los Cabos	Cabo San Lucas, B.C.S. Mexico	—	Scratches	—	2020

HOTEL BRANDS WHERE WE HAVE WORKED

St Regis Four Seasons Rosewood Aman Banyan Tree Montage Hacienda Beach Club
Puerta Cortés Corasol

COMPANIES WE HAVE WORKED WITH IN HOSPITALITY

Adippsa	CLK	Costa Palmas	Four Seasons	Franser	Hill International	Origina	Paralelo 19	Pueblo Bonito
RLH Properties	Ventalia	Ventalum						

Legal notice: hotel, brand, company and project names belong to their respective owners and are mentioned solely as a reference of experience, without implying affiliation, sponsorship or representation.



Before replacing a shower enclosure or a window, find out whether it can be restored.

Share the damage type, the number of panels or approximate m², the destination and the hotel areas. We will confirm feasibility, scope and phased scheduling.

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We restore the glass. We recover its clarity. We preserve the guest experience.

Mexico City · Nationwide coverage · Presence in Colombia